



**Announcing**

# **CHICAGO SNOW CORPS**

Chicago Snow Corps is a new program that connects volunteers with residents in need of snow removal, such as seniors and people with disabilities.

Chicago Snow Corps aims to help minimize potential heavy-snow emergencies by matching volunteers with blocks where the neediest citizens have requested help.

## **How do I request a volunteer?**

Call 311. We will try our best to make volunteers available to you, but the services available depend on the number of volunteers in your area. Volunteer matching takes place Monday through Friday from 9 a.m. to 5 p.m. Volunteers will not clear alleys, personal parking spaces, back porches, or any alternate entrances. Do not let the volunteer into your home. Do not offer payment for the shoveling services.

## **Who should call 311?**

Recipients of assistance must be age 60 or older **and/or** have a physical disability. They must also live within Chicago City limits and lack access to the available resources (financial resources or local family/friends) to assist with snow removal.

## **When do I call 311?**

Call 311 if you are unable to get out of your home after a snowfall. Only call 311 if the snow is significant and you do not have friends or family who can help you.

If you are a renter, your landlord is responsible for clearing snow after a storm. If your landlord is not doing this, please call him or her first. If the property owners are nonresponsive, you may call 311 to report them and to request additional help. The landlord may receive a fine.

*Note: This is a volunteer matching service. The City of Chicago, its agents, and its employees are not liable for any improper or incorrect use of the service, (ii) assume no responsibility for anyone's use of the information, and (iii) are not liable for any damages (of any type, for any reason, however caused, or under any theory of liability) arising in any way out of the use of this site. If you have a life-threatening emergency, dial 911.*



CITY OF CHICAGO RAHM  
EMANUEL, MAYOR