

# MAKE THE RIGHT CALL

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# 911

- \* Police and Fire Emergencies
- \* Crime in progress
- \* Immediate threat to life/bodily injury
- \* Major property damage or loss
- \* Dispatch of a squad car

\*\*\* Gang- and Narcotics-related calls can be made anonymously \*\*\*

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# 311

- Graffiti Removal
- Pot Hole in Street
- Tree Trim
- Abandoned Vehicle Complaint
- Rodent Baiting/ Rat Complaint
- Building Violation
- Street/Alley Light Out
- Sanitation Code Violation
- Garbage Cart New, Damaged, Additional, Stolen
- Pot Hole
- Alley Sewer Inspection
- Animal - Inhumane Treatment
- Animal in Trap
- City Program and Service Brochure Request
- Building - Illegal Conversion
- Bungalow Rehab/Purchase Information
- Cable TV Complaint
- Clean Vacant Lot
- Clean and Green Program

- Consumer Fraud Complaint
- Consumer Retail
- Dead Animal Pick-up
- Emergency Food
- Extreme Weather Notification
- Fire Safety Inspection
- Fly Dumping
- Garbage Pick-Up
- Home Buyer Programs
- Hydrant Damaged
- Ice and Snow Removal
- Landlord/Tenant Information
- Lead Inspection
- Mail File
- No Building Permit and Construction Violations
- No Heat
- Operating Without a Business License
- Parking Meter, Missing or Broken
- File a Police Report after a crime

- Porch Inspection
- Private Drain Program
- Pushcart Food Vendor Problem
- Request for Speakers
- Restaurant Complaint
- Senior Information, Literature, and Assistance
- Senior Well Being Check
- Sewer Cleaning Inspection
- Sidewalks Cracked or Broken
- Street or Traffic Signs - Missing or Damaged
- Stray Animal
- Street Light Pole Damage or Pole Door Missing
- Street Lights All Out
- Street Lights On Days
- Tax Assistance
- Tree Debris
- Tree Planting or Removal
- Vacant/Abandoned Building
- Viaduct Cleaning
- Viaduct Lights Out
- Water - Low Pressure
- Water in Basement
- Water on the Street
- Weed Cutting
- Wire Basket

... and more!

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Just call 3-1-1 and ask or visit: [www.chicagopolice.org](http://www.chicagopolice.org)

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